

Medical Aid checklist

Before going into hospital, it's important to be as informed as possible about your medical cover – what your medical aid will pay for and what co-payments will be required.

Call your medical aid with the following information:

- Your doctor's name and practice number
- The name and practice number of the doctor who referred you, if applicable
- Your hospital name
- The date of the admission or procedure
- The surgery required and the ICD10 code (describing your diagnosis) and RPL code (describing the procedure). Your doctor or their assistant will be able to give you these.

With this information, your medical aid will be able to tell you:

- Whether the surgery/procedure is covered
- What co-payment, if any, is required
- Your authorisation number so that you can complete pre-admission at the hospital